

Team Skier Services,

When weather is calm & clear, compliancy is our friend... why wouldn't it be...? It's beautiful outside and always will be... **NOT.**

I like to think that when weather is good it means it's about to change (like the stock market). If I were better at predicting the "when" then I would be a millionaire!

Bottom line... it will change and when it does we need to be prepared and we need to coach our teams to be ready... for some, and many, it will be a new experience for them, seeing snow for the first time or seeing a Tahoe storm 6ft in two days (really)... Now that there is time, let's start getting them ready for weather!!!

***What does this look like?***

- *Jackets & Hats & gloves*
- *Ice scrapers & shovel in your car*
- *New windshield wipers*
- *Wiper fluid*
- *TIRES!!! (they matter)*
- *Oil change, new battery*
- *Shovels & deicer*

And lastly, a plan...have a plan of what you'll do, who you'll call when it breaks loose.

I attached a picture taken from my office on Xmas eve...notice guest snowboarding home... I love it and it can be really fun when prepared... it can literally be a disaster when not prepared.

Mike Allen  
SR. Director of Skier Services  
Heavenly Mountain Resort

