# Ski and Ride School Newsletter

Heavenly Ski & Ride School Administration snowschool@vailresorts.com (530) 542-5131

It is my great pleasure to introduce Ed Broadbelt as our new Gondola Adults Location Manager. Ed has served our Ski and Ride School as a supervisor for 9 years (7 years at Gondola Adults) and before that as an instructor for 4 years.

Ed brings his years of experience, passion for facilitating exceptional guest experiences and strong dedication to our staff to his new role as Location Manager.

Originally from Newark, DE, Ed found his way to Lake Tahoe 15 years ago, and we are happy that he made it his home. Ed continues his passion for guest service in the summertime by touring guests on Lake Tahoe on his beautiful Classic Wooden Boat. Tours + Booking | Alpenglow Boat Co.

He will return from a vacation in Italy soon and dig in to his new role beginning on Monday 10/31/22. We look forward to his contributions to the Heavenly's Ski and Ride School leadership team.

Congratulations, Ed!

Robin Barnes Director of Skier Services Heavenly Mountain Resort robin.barnes@vailresorts.com



### ALSO MASSIVE CONGRATULATIONS. . .

to the following crew who were celebrated on Wednesday 10/19/22 at California Base for achieving 5 years of service!!!!



Pictured with Robin Barnes are Lopaka Mathews, Stephanie Neal, Lou Holland, Dianne Dunkelman, Phil Carrol and Tad Dodson.

#### Other Recipients include:

James Hein, Ingrid Heinig, Lucas Johnson, Jonathan Rodgers, Darren Marshall, Yaseth Meza, Janak Patel, Devon Zerbe, Joan Neuffer, Phil Carroll, Angelica Horne, Jody Kasch, Mark Anderson, George Manzo, Eric Pitsch, Alicia Trujillo, John Edgar, Marissa Johnson, Juliia Lozovaia and Karen Belles.

# **SRS Welcome Backs**

We are thrilled that this fall SRS plans to offer in person welcome back sessions!

Please fill out the following quick survey to let us know which Welcome Back you would like to attend.

#### Click here to select welcome back date

We are capping these sessions to the first 60 respondents per session. All sessions will be held in the Dining Room at Cal Base.

The choices are.....
Saturday November 5th 10am-12pm
Wednesday November 9th 3pm-5pm
Saturday November 12th 10am-12pm

PLEASE ONLY RESPOND ONCE YOUR BACKGROUND CHECK HAS CLEARED

#### YET ANOTHER BACKGROUND CHECK UPDATE!!!

Early indications this fall are that the processing times for background checks for residents of El Dorado County and Carson City can take up to a month. If you have received an email from <a href="mailto:peopleconnect@vailresorts.com">peopleconnect@vailresorts.com</a>, but have not yet submitted your background check, please be aware that it is crucial that you do so ASAP if you wish to attend our scheduled Welcome Back sessions. Although some of you may have received a couple emails from People Connect, you only need to submit the background check once.

IMPORTANT: SRS Leadership cannot verify the status of an "open" background check case due data privacy laws. If you have already submitted your background check, you can call Verified Credentials, toll free at (800) 469-9539 for a status update or by email at <a href="mailto:clientservices@verifiedcredentials.com">clientservices@verifiedcredentials.com</a>. THIS IS THE BEST/FASTEST WAY TO GET AN UPDATE ON YOUR BACKGROUND CHECK.

If you have <u>NOT RECEIVED AN EMAIL</u> from <u>peopleconnect@vailresorts.com</u> with the link to submit your background check, please email us at <u>snowschool@vailresorts.com</u> to let us know and we will request to have it resent.

Again, you will not be able to start work, including any Welcome Backs, until your background check has cleared.

# IF YOU ARE NOT INTENDING TO RETURN PLEASE EMAIL snowchool@vailresorts.com ASAP!!!!!!!!!!

## Welcome to Winter!!!!

In addition to SRS welcome backs there will be Resort Wide Welcome Backs for all SIS employees across departments. This will be an opportunity to connect face to face and to share our excitement for the coming season! We are waiting on more specifics and will reach out with more information as soon as we have it.

# **Hourly Base Wage Information 2022/23**

Non Certified Instructor	\$20.00
Level 1	\$21.00
Level 2	\$23.00
Level 3	\$27.00
PSIA/AASI DTA/Ed Staff	\$29.00
Examiner	\$31.00
National Demo Team	\$35.00

For folks who are dual discipline (alpine and snowboard certified) we will continue to pay the extra \$1.00 in addition to the base rate noted above.

#### \*\*\*Update from Training Manager Patrick Harrington\*\*\*

Hi Everyone,

As we are focused on ramp up we are planning to run New Hire Training similar to years past in early December.

At the moment we are currently working on a season long schedule for all of our certification training post-Christmas. We also hope to be able to offer more elective clinics on a regular basis and are also busy planning content for The Training Extravaganza part 2!!! Standby for more information in the next Newsletter!

If you have any questions or ideas, please reach out to me. Patrick Harrington

<u>Patrick.Harrington@vailresorts.com</u>

#### Check out the Below for Available PSIA/AASI WESTERN DIVISION Scholarships

If you are a Western member in good standing and interested in applying for a scholarship, please click on the list of scholarships available on the left to better understand which best applies to you. Please refer to the various scholarships for the criteria of each scholarship. One scholarship may be applied yearly.

https://psia-w.org/home/psiaaasi-education-foundation/types-of-scholarships/

#### **Early Season Resort Trainer**

The PSIA/AASI early season Resort Trainer on Nov 18th and 19th, is ready for sign ups, and it includes a 1 hour Zoom pre-session on Nov 3rd.

Here is the link to the course: <a href="https://members.thesnowpros.org/events/register?eventId=7547">https://members.thesnowpros.org/events/register?eventId=7547</a>

#### **Employee Daycare Update**

Heavenly Day Care provides a licensed child care program at a low cost to employees for children 6 weeks – 6 years. We are open every day from November 18th-April 16th from 8am-5pm.

Infant/Toddler (6 weeks-2.5 years) is full at this time, inquire to be added to a waitlist. Full availability for Preschool (2.5 – 6 years). Children will be provided meals, naps, and a play based environment.

#### PLEASE SEE THE ATTACHED FLYER FOR MORE SPECIFIC INFORMATION

#### **Boulder Update**

Watch this space! We are currently working through some planning and logistical matters with numerous stakeholders to determine the viability of opening Boulder SRS this season. We will communicate that plan as soon as we have it.

#### **Equipment Checks**

We are working with VRR to make his process as easy as possible. Because this is a required part of our jobs it is compensable. Once Background checks have cleared and you are activated we will share more information.....

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# Employee Child Care Program – 2022/2023<sub>rev 10/3/22</sub>

(530) 542-6912

Heavenly operates a CA State licensed (LIC # 093604118 & 093604119) Day Care Center & Preschool for children ages 6 weeks through 6 years old. With the start of this year's ski season, we will continue to offer employee child care rates to active Heavenly employees. We operate during the resort's winter season only. Our center is primarily designed to provide Heavenly guests with child care while visiting the resort, but we are also focused on the offering the benefit of low cost child care to families as a perk. We have limited availability for employee child care.

#### Hours of Operation (Winter Season)

8:00 a.m. to 5:00 p.m. (Employee Only Hours)
7 days a week, including holidays
November 18th – April 16th

#### Infant/Toddler Program

Ages: 6 weeks – 30 Months 6 spaces available \*Daily Rate = \$35\*

#### Preschool Program

Ages: 2 ½ years – 6 years 8 spaces available \*Daily Rate = \$20\*

#### **Annual Enrollment Fee**

Seasonal Contract = \$50. Single charge (Set days each month - doesn't change month to month, all season)

<u>Enrollment is limited and is available on a first come, first serve basis</u>. Priority is given to families that have been enrolled in prior years with full time enrollment. Seasonal contracts are available and should be submitted ASAP to ensure enrollment and availability. Monthly calendars are required with drop off and pick up times for each day. Please communicate with front desk staff if you plan to drop off or pick up outside of designated time.

Payment: A credit card number will be placed on file for each months' reservations. Payment will be processed on a weekly basis. Debit/Credit card is only acceptable form of payment this season.

<u>Drop-In Employee Child Care:</u> When available, employees may utilize the day care service on a drop-in basis, with 50% off the retail rates. Reservations are required, and space is not guaranteed. Please call us direct, to inquire about availability for a reservation or wait list. Your active employee ID # is needed for the 50% rate to be applied and your reservation will be booked with a credit card to secure your space.

<u>Cancellations</u>: Cancellations need to be received 24 hours in advance to avoid any penalties. Any same day cancellations, for any reason, regardless of weather or illness, your work schedule, for any reason, are subject to the full amount of your child's reservation being charged.

Thank you, Cassidy Simpson Csimpson1@vailresorts.com 530-542-6915 (Day Care Office) 530-542-6912 (Front Desk)

Diana Lozano

Diana.E.Lozano@vailresorts.com

\*Child Care Financial Assistance may be available - Choices for Children (CA Residents) 530-541-5848\*