



HEAVENLY SKI AND RIDE SCHOOL NEWSLETTER

WOW WHAT A START!!!!

Thanks to everyone who contributed to our successful early season Thanks Giving Period! With an early opening and lots of very recent snow we are stoked and looking forward to a great season. We are in a great spot with hiring and start out first new team member on snow training this Saturday 12/03/22. We have numerous trainings for our new colleagues, so please welcome them and say hi when you see them out and about.....

HOLIDAY SCHEDULING/AVAILABILITY

Because of our amazing start we are anticipating a very busy holiday period! If you have not yet been in touch with your location regarding your holiday availability please do so ASAP. We will also be reaching out to folks with existing schedules regarding additional availability.....

As ever at this time of year please, please, please get your Private Lesson Requests in as early as possible! We will of course do all we can to accommodate these requests. The more lead time we have as a Leadership Team the better we can serve employees and guests... Here is the link to request those spots: [Instructor Private Lesson Request Form](#)

REMINDER!!!!!!!

NAMETAGS

Let's do our best to make sure that we have a name tag 100% of the time.

- If you are still in need of nametags, please submit a request below.

[NAME TAG REQUEST FORM](#)

LOCKERS

- Please fill out the QR code corresponding to your locker. If you are having trouble accessing the Smartsheet, visit Bri in the Admin Office

UPDATE FROM PATRICK. . .

Hello All!!

The excitement is in the air with all of the snow that has fallen and will be falling over the next couple of days. Please remember that it is still the early season and there is a lot to watch out for. The majority of the snow we've received has been light and fluffy, and even though that's great fun, it is not the best for building a solid base. That means we can easily reach the bottom and connect with unwanted rocks, stumps and down trees. Be safe take and take it easy because I want to ride or ski with every one of you this season.

This season's clinics are going to look a bit different. Most clinics will be 3 hours in length, with ski/ride improvement in the mornings and teach improvement in the afternoons. This is what the clinics and schedule will look like.

Non certified instructors going for Level 1 certification (ski/snowboard)

- Mondays
- Thursdays
- This will run for 5 weeks.
- Participants will be asked to pick one day or the other and commit to the full five weeks.
- There may be additional days added if there is demand.

Certified Instructors Level 1+ (ski/snowboard)

- Tuesdays AM Ski/Ride Improvement
- If you are at least a level one certified instructor and want to improve your skiing/riding or going for your Level 2 Certification, then this clinic is for you!!
- Tuesdays PM Teaching Improvement (ski/ride)
- This is for those instructors that are at least level one certified and would like to improve their teaching skills.

Certified Instructors Level 2+ (ski/snowboard)

- Wednesdays AM Ski/Ride Improvement
- If you are at least level 2 certified and want to improve your skiing/riding or are going for your Level 3 Certification then this is where you want to be!!
- Wednesdays PM Teaching Improvement (ski/ride)
- Any instructor that is at least level 2 certified and wants to improve your teaching skills come join this clinic.

I am also looking forward to being able to offer some elective clinics throughout the season as well as some online offerings.

See you out on the snow.

Patrick

NEW RESOURCES FOR YOUR HELLY HANSEN UNIFORM

As you return to winter or join us for your first season, make sure you know how to maintain your uniform to keep you protected from the mountain weather, all season long. Go to [EpicEmployee > More Resources > Helly Hansen Uniform Resources](#) to see resources on [garment care](#), you can also check out what's ahead for the new uniform roll-out, which will take place over the next four years for all team members, and preview some of the exciting features of our new uniforms in Patrol and Maintenance.

And for your personal gear, remember to take advantage of your Helly Hansen 60% off retail discount. [Learn more in the Direct Connect Knowledge Base Article KB0010830.](#)

EPIC PASSES GO OFF SALE DEC. 4

Did you know Epic Pass sales end this week? We give our guests the chance to lock in rates ahead of the season which not only provides them with the best value and flexibility – it also enables us to plan and reinvest in the experience, for both you and our guests. This is the cornerstone of our advance commitment strategy. This season, in addition to the many investments we are making in our team members and on our mountains to improve the experience, we are limiting daily lift ticket sales across our resorts each day of the season. This daily cap applies to day tickets only – [learn more in our winter operating plans announcement](#). Your [employee comp and discounted lift tickets](#) that you receive as a benefit will not be restricted, so your friends and family can continue to use them on any day of the season without limits or restrictions! Make sure everyone else you know purchases their pass before Dec. 4

EDUCATIONAL ASCENT SCHOLARSHIP IS COMING SOON

Educational Ascent, our one-time educational scholarship for US-based Vail Resorts employees, will open for applications on Wednesday, Dec. 7, 2022 at 7 am MST. To learn more about this scholarship award offered by the EpicPromise Employee Foundation and prepare to apply, visit epicpromise.com/ascent.

Remember, our Employee Assistance Program (EAP) is here for you. If you or someone you know is in need of mental health support, you can find helpful resources through our recently expanded [Epic Wellness program](#). You can get support 24/7 by calling (800) 873-7138 or you can complete the [Digital Intake](#).

UPCOMING EVENTS. . .

- Moments That Matter Winter Kick Off
 - Thursday Dec. 8th @ Lakeview Social



MOMENTS THAT MATTER

Winter Kick Off

Thursday Dec. 8th
5pm-8pm
Lakeview Social
3135 Harrison Ave

Join us for an evening welcoming back new and old friends!

Over \$1,000 in raffle prizes!

Dinner included, with Gluten Free and Vegetarian options.
Non Alcoholic drinks included.

Discounted Beer and Wine for purchase.

Employee ID Required

Reserve your spot by following the link

<https://forms.office.com/r/m9RMdJeqBS>



Open to all active Heavenly employees.
Due to limited space we are not able to invite a plus one.

All Street Team
Events and
associated activities
are voluntary.

Don't forget to
Follow street team
On Facebook
@heavenlyemployeeevents
For event updates

